INSURANCE PRODUCT INFORMATION DOCUMENT AND GENERAL TERMS AND CONDITIONS OF SUPPLEMENTARY INSURANCE FOR THE DEATH OF A PARENT OR A PARENT-IN-LAW OF THE INSURED

The insurance agreement shall be concluded based on documents in Polish. This language version of the general terms and conditions is to assist our client to make sure that he /she understands the terms of GTM correctly and the insurance offerred meets his needs and demands.

Insurance product information document

SUPPLEMENTARY GROUP FOR THE DEATH OF A PARENT OR A PARENT-IN-LAW OF THE INSURED

Version of 1 October 2018

This material contains key information. For complete insurance information please refer to other documents, in particular the general terms and conditions of the Supplementary Group for the Death of a Parent or a Parent-in-law of the Insured ZRGP30 (OWU). Before you decide to enter into a contract, your are advised to read and understand the GTC.

The entry into the contract is voluntary.

This product information document

- is presented for information purposes;
- is not part of the insurance contract (contract);
- is not an offer within the meaning of Article 66 of the Polish Civil Code;
- should not be used as a sole basis for the decision to insure.

What is insured?

The subject of the supplementary insurance is the life of the insured's parent and parent-in-law.
The insurance covers the death of the insured's parent and parent-in-law.

Product description – what are the key features of our insurance?

In the event of death of a family member, we pay out 100% of the sum insured applicable on the day of death to the insured.
The supplementary insurance contract can be concluded together with the basic insurance contract.

Who can enter into an insurance contract? Who do we cover?

The insurance contract is entered into by the policyholder, who pays the insurance premiums.
Taking out of supplementary insurance is only possible together with the basic insurance.

What is the term of the contract?

The supplementary insurance contract is signed for a specified period of time, coinciding with the term of the basic insurance contract.
If the basic insurance contract is renewed, the supplementary insurance contract is renewed for the same period of time.

Where am I covered?

Insurance coverage is provided globally, on a 24/7 basis.

When and how do I pay the premium?

The amount of the contractual premium for supplementary insurance is specified in the insurance application and confirmed in the policy.
The premium must be paid by the policyholder together with the basic insurance premium.

When does the cover start and end?

Our liability (i.e. insurance coverage) starts in accordance with the rules applicable to basic insurance. We are not liable to the insured in the waiting period, i.e. 6 months from the start of cover.
The waiting period is applicable if:

- liability to the insured starts later than in the fourth month counting from the day of entering into the contract, provided that the insured remained in a legal relationship with the policyholder on the date of the contract, or from the day of establishing a legal relationship between the insured and the policyholder, provided that the relationship was established on the date of the contract;
- the sum insured is increased (to the amount of supplementary sum insured).

The waiting period does not apply if death was caused by an accident.

Our liability to the insured ends in accordance with the rules applicable to basic insurance

Main exclusions and restrictions on coverage – what is not insured?

We are not liable if:

- events triggering exclusion of liability under the basic insurance occur;
- the claimant is not the person entitled to receive the claim in the light of the contract;
- any documents necessary to establish the validity of the claim are not provided.

Furthermore, we will not assume any liability if a situation is not covered by the insurance, does not meet the definition provided in the contract or our liability has ended (e.g. as a result of a failure to pay a premium).

How do I cancel the contract?

The policyholder may cancel the supplementary insurance contract within 30 days from the contract date and where the policyholder is an enterprise, within 7 days from the contract date. After that time, the policyholder may terminate the contract by written notice.
The supplementary insurance contract may also be terminated by not renewing it.

Distributor's remuneration

Under the proposed contract, the distributor is remunerated on a commission basis.

Complaints

1. A legal person and a non-corporate body that is looking for insurance cover, i.e. has informed the distributor of its willingness to take such measures as may be necessary for its entry into an insurance contract, or that is a policyholder, has the right to lodge a complaint, as referred to in Article 16 par. 1 of the Insurance Distribution Act.
2. The complaint referred to in par. 1 above may be filed:
   1) in writing – personally or by mail within the meaning of the Postal Law;
   2) electronically – by sending an email to reklamacje@pzu.pl or by filling out a form available at pzu.pl.
3. PZU Życie SA will investigate the complaint referred to in par. 1 and respond to it within 30 days of the receipt date, subject to par. 4.
4. In exceptionally complicated cases where the complaint referred to in par. 1 cannot be investigated and responded to within the time limit specified in par. 3, PZU Życie SA will provide the complainant with information specifying:
   1) an explanation of the reason for the delay;
   2) a description of the circumstances that must be established in order to handle the complaint;
   3) the expected time limit for investigating and responding to the complaint, which may not exceed 60 days of the complaint receipt date.
5. PZU Życie SA will respond to the complaint referred to in par. 1 in paper form or using another durable medium as defined by the Act on Consumers' Rights.
6. PZU Życie SA allows the possibility of alternative dispute resolution.
7. The method, form and procedure for filing complaints under the Act on Complaint Handling by Financial Market Entities and on the Financial Ombudsman, which the policyholder, the insured, the beneficiary and the party eligible under an insurance contract being a natural person may lodge, are set out in the general terms and conditions applicable to the insurance contract.

Information indicating which provisions of the general terms and conditions of the supplementary group insurance for the death of a parent or parent-in-law of the insured, code of terms and conditions: ZRGP30 (OWU), refer to the basic terms and conditions of the insurance contract.
The information forms an integral part of the GTC and is provided under Article 17 sec. 1 of the Act on Insurance and Reinsurance Activity.

No.	Type of information	Provision
1.	Conditions for benefit payment	§ 2 GTC § 4 GTC § 5 GTC § 11 GTC § 16 GTC § 18 GTC § 19 GTC
2.	Liability limitations and exclusions entitling the insurance company to refuse to pay or to reduce benefits.	§ 2 GTC § 13 GTC § 14–15 GTC § 17 GTC § 19 GTC

GENERAL TERMS AND CONDITIONS OF SUPPLEMENTARY GROUP FOR THE DEATH OF A PARENT OR A PARENT-IN-LAW OF THE INSURED

Code of terms and conditions: ZRGP30

GENERAL PROVISIONS

§ 1

These general terms and conditions of insurance are applicable to contracts of supplementary group insurance for the death of a parent or parent-in-law of the insured entered into as supplementary contracts to contracts of group life insurance indicated by PZU Życie SA, referred to as the basic insurance.

§ 2

1. The terms used in the general terms and conditions have the following meanings:
   1) **family member:**
      a) the insured's parent or stepparent, if the insured's father or mother died; and
      b) the insured's current parent-in-law or stepparent-in-law, if the insured's father-in-law or mother-in-law died.
   2) **stepmother** – current wife of the insured's or spouse's father who is not the biological mother of the insured or the insured's spouse, and a widow of the insured's or spouse's father who is not the biological mother of the insured or the insured's spouse, provided that she has not remarried,
   3) **stepfather** – current husband of the insured's or spouse's mother who is not the biological father of the insured or the insured's spouse, and a widower of the insured's or spouse's mother who is not the biological father of the insured or the insured's spouse, provided that he has not remarried.
2. If these general terms and conditions of insurance do not provide otherwise, the terms defined in the general terms and conditions of the basic insurance have the same meaning in these general terms and conditions of insurance.

SUBJECT AND SCOPE OF INSURANCE COVER

§ 3

The subject of insurance is the life of a family member.

§ 4

The insurance covers the death of a family member occurring in the period of liability of PZU Życie SA.

§ 5

In the case of death of the family member referred to in § 2 par. 1 point 1, PZU Życie SA shall pay out 100% of the sum insured applicable on the day of that person's death.

SIGNING THE CONTRACT AND TAKING OUT INSURANCE

§ 6

The supplementary insurance contract can be concluded together with the basic insurance contract.

§ 7

Taking out of supplementary insurance is only possible together with the basic insurance.

WITHDRAWAL FROM THE CONTRACT

§ 8

1. The terms of withdrawal from the supplementary insurance contract are the same as the terms set forth for the basic insurance.
2. Withdrawal from the basic insurance contract results in the withdrawal from the supplementary insurance contract.

TERM OF THE CONTRACT

§ 9

1. The supplementary insurance contract is signed for a specified period of time, coinciding with the term of the basic insurance contract.
2. If the basic insurance contract is renewed, the supplementary insurance contract is renewed for the same period of time.

TERMINATION OF THE CONTRACT

§ 10

1. The terms of termination of the supplementary insurance contract are the same as the terms set forth for the basic insurance.
2. Termination of the basic insurance contract results in the termination of the supplementary insurance contract.

SUM INSURED

§ 11

1. The sum insured is specified in the insurance application and confirmed in the policy.
2. The sum insured is not subject to any changes throughout the term of the contract.

PREMIUM

§ 12

1. The amount of the premium shall be determined by PZU Życie SA depending on the sum insured, scope of additional coverage, amount of benefits, frequency of premium payments, as well as the number and the age, gender and job structure of the persons taking out insurance.
2. The amount of the contractual premium for supplementary insurance is specified in the insurance application and confirmed in the policy.
3. The premium shall be paid together with the basic insurance premium.

START AND END OF LIABILITY OF PZU ŻYCIE SA

§ 13

1. The liability of PZU Życie SA to the insured starts in accordance with the rules applicable to basic insurance.
2. The liability of PZU Życie SA to the insured ends on the end date of the liability PZU Życie SA under basic insurance.

Powszechny Zakład Ubezpieczeń na Życie Spółka Akcyjna, District Court for the Capital City of Warsaw, 12th Commercial Division, National Court Register (KRS) 30211, tax ID (NIP): 527-020-60-56, share capital: PLN 295,000,000.00, paid-up in full, al. Jana Pawła II 24, 00-133 Warsaw, pzu.pl, helpline: 801 102 102 (operator rates apply).

EXCLUSIONS AND LIMITATIONS OF LIABILITY OF PZU ŻYCIE SA

§ 14

PZU Życie SA shall not be liable if a family member has died as a result of acts of war, active involvement of in acts of terror or mass civil unrest.

§ 15

A waiting period applies to the insurance in the same situations and on the same terms as in the case of the basic insurance.

PERSONS ELIGIBLE FOR BENEFITS

§ 16

The right to a benefit for a death of a family member is vested in the insured.

§ 17

A person who has intentionally contributed to the death of the family member is not entitled to a benefit.

PERFORMANCE OF OBLIGATIONS

§ 18

1. A person demanding that a contractual obligation be met shall submit the following to PZU Życie SA:
   1) a claim;
   2) death certificate of the family member,
   3) marriage certificate – in the event of death of the family member defined in § 2 par. 1 point 1 b),
   4) medical death certificate or – if it cannot be obtained – medical records confirming the cause of death if death was caused by accident in the waiting period,
   5) other documents as necessary for the establishment of the validity of the claim – at the request of PZU Życie SA.
2. PZU Życie SA shall decide whether the claim is valid on the basis of the documentation referred to in par. 1.

FINAL PROVISIONS

§ 19

Matters not covered by the general terms and conditions shall be governed by the general terms and conditions of basic insurance, provisions of the Polish Civil Code, the Act on Insurance and Reinsurance Activity and other applicable laws and regulations.

§ 20

1. These general terms and conditions of insurance were approved by resolution No. UZ/86/2004 of the Management Board of Powszechny Zakład Ubezpieczeń na Życie SA of 3 March 2004, as amended by resolution No. UZ/145/2009 of the Management Board of Powszechny Zakład Ubezpieczeń na Życie SA of 14 May 2009 and resolution No. UZ/19/2011 of the Management Board of Powszechny Zakład Ubezpieczeń na Życie SA of 24 January 2011.
2. These general terms and conditions shall enter into force on 1 April 2011.